

<http://www.springerlink.com/help/faq/default.mpx>

How to use SpringerLink

SpringerLink offers free access to search, tables of content, abstracts, and alerting services. Most probably you have full-text access to the articles published in the journals of your interest via your institution having a subscription or being a member of a consortium. Personal subscribers benefit from online access combined with a subscription. You can find much more information on new journals, ebooks, licensing options, etc. at springer.com/librarians.

Your questions and comments are most welcome. [Feedback form](#).

Access and Registration

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Q: How do I get access to full-text articles on SpringerLink?

A: For online access to full-text articles in a journal, ebook, book series or reference work on SpringerLink, you or your institution should be a registered subscriber to that journal or ebook package. For detailed product and licensing information please go to springer.com/librarian.

Q: Why should I register with SpringerLink?

A: Registration allows you to benefit as an individual user who is able to use our special personalization features such as RSS feeds, Favorites linking, and free samples. Additionally, an individual registration allows you to purchase journal articles on SpringerLink, which will always be available from the "Order History on the left toolbar or on your personalized homepage under "View History."

Q: How do I register with SpringerLink as a new customer?

A: Registration is free and simple. Once you access the SpringerLink homepage, please click on the "Register" link located on the top-left side of the homepage beneath the "SpringerLink" logo. This will display a page with a "Register Individual" button. On the next page, you can fill-in simple contact information and create a username and password that you will use to access the site in the future. Please note that your username must be at least four characters in length and your password must be at least six characters in length. Your password may not contain your username and must contain at least one alphabetic character and one numeric character. When you have completed the registration information, please click the "Register" button.

After the creation of your login for SpringerLink, you will be asked to click on the

"Continue" button to accept the terms and conditions for using electronic content offered by Springer as well as SpringerLink.

Once you have filled out all necessary fields and registration is complete, an e-mail notification with your login credentials will be automatically sent to your email address. The "Registration Complete" page reminds you of your username and provides you with an eight-digit identification number (MetaPress ID) that will be handy if you ever need to contact the SpringerLink helpdesk. Clicking on the "Continue" button will take you back to the SpringerLink homepage where you will be automatically recognized. You will now be able to take advantage of the special features offered by SpringerLink as a registered user.

At this point, if you have a valid subscription for a Springer electronic journal or reference work, please notify the SpringerLink helpdesk at the appropriate email address to activate any electronic access. You will want to give the helpdesk associates your new eight-digit MetaPress ID along with the title of your subscriptions and your 6-digit Springer order number, if this is available to you.

Q: How do I register as a new Institution?

A: Please contact the appropriate helpdesk below for more information regarding registration for your institution.

For Customers inside the Americas, please email springerlink-ny@springer.com.

For Customers outside the Americas, please email springerlink@springer.com.

Q: How do I set up my institution for access via Athens?

A: If your institution is a member of a Springer consortium, then patrons of your institution are allowed to use Athens to access SpringerLink. Patrons of your institution can click on the "Athens Authentication Point" link on the upper left of the SpringerLink homepage to enter SpringerLink via their Athens username and password.

If you have not already set up your institution for access via Athens, you should contact the SpringerLink Helpdesk at springerlink@springer.com, providing your Athens organization ID and MetaPress ID.

The SpringerLink Helpdesk will then contact Athens to enable your institutional patrons to login via Athens on SpringerLink. After Athens sets up your institution for access on SpringerLink, the SpringerLink helpdesk will contact you back confirming the authentication activation.

Q: Who should I contact with questions about access and registration?

A: Please contact the SpringerLink helpdesk at:

For Customers inside the Americas, please email springerlink-ny@springer.com.

For Customers outside the Americas, please email springerlink@springer.com.

Author Information

[How do I find my article on SpringerLink?](#)

[How can I get the online full-text of my article?](#)

[How can I cite my article?](#)

[How can I link to my article once it is online?](#)

Q. How do I find my article in SpringerLink?

A. As an author you are the first to be informed about the online publication of your article in SpringerLink via the Springer Author Alert email. This email is sent out the day your article is published in final version online on SpringerLink and includes a direct link to the abstract page of your article. (Note that your email address must be published with the article online to receive an automatic Author Alert email.)

Another fast and easy way to find your article in SpringerLink is to use the search on SpringerLink. There are a variety of different ways to search on SpringerLink. You can conduct a simple search by article title, author last name, or DOI to find your published article on SpringerLink.

Q. How can I get the full text of my article?

A. In most cases you should be able to access the published full-text version of your article via your institution. If you do not have access via your institution, then you must purchase your article in PDF to read it on SpringerLink. The online article purchase option on SpringerLink is automatically offered if you are not allowed access via your institution.

Q: How can I cite my article?

A. To cite your published article we recommend that you use the "Export the Article" functionality offered on the right of every article abstract page. If you select the "Text" option, your article citation will automatically open in Notepad, which you can save or copy and paste. If you select "RIS" export, you can download your article citation into a citation manager program.

For citing Springer 'Online First' articles that are available before being published in a paginated print issue, we recommend that you use the DOI (Digital Object Identifier) as a unique reference and link to the online version of the article. We recommend following the CrossRef guidelines: <http://www.crossref.org/02publishers/guidelines.html>

Q. How can I link to my article once it is online on SpringerLink?

A. It is recommended that you link with the Digital Object Identifier (DOI) since this is designed to be a constant in the online environment. This URL is offered in the Author Alert email you receive when your article is first published online at SpringerLink. The DOI of your article is visible in a search result and on the article page.

The structure of the link is <http://dx.doi.org/DOIprefix/suffix>

Example: <http://dx.doi.org/10.1007/s00348-004-0843-x>

Librarian Information

[How to link to the journals and book series in SpringerLink?](#)

[As a librarian, where can I find more information on Springer?](#)

[What is Springer's policy regarding Inter-Library Loan \(ILL\)?](#)

[Can we use online versions of Springer's journals for ILL requests?](#)

[Who is my contact for online usage reports?](#)

Q: How to link to the journals and books in SpringerLink

A. SpringerLink offers systematic linking either in OpenURL structure (a) or in SpringerLink structure (b).

a) OpenURL structure

Content's Homepage via OpenURL

`http://www.springerlink.com/openurl.asp?>openurl<`

Examples:

Journal homepage

`http://www.springerlink.com/openurl.asp?genre=journal&issn=0012-186X`

Journal issue page:

`http://www.springerlink.com/openurl.asp?genre=journal&issn=0012-186X&volume=48&issue=10`

Journal article page:

`http://www.springerlink.com/openurl.asp?genre=journal&issn=0012-186X&volume=48&issue=10&page=1957`

`http://www.springerlink.com/openurl.asp?genre=article&id=doi:10.1007/s00125-005-1926-9`

Book homepage:

`http://www.springerlink.com/openurl.asp?genre=book&id=doi:10.1007/3-540-29267-5`

`http://www.springerlink.com/openurl.asp?genre=book&isbn=978-3-540-25995-4`

Book chapter page:

`http://www.springerlink.com/openurl.asp?genre=chapter&id=doi:10.1007/3-540-29267-5_1`

b) SpringerLink structure

Content's Homepage via SpringerLink direct link

`http://www.springerlink.com/content/>code<`

>code< can be a MetaPress Code, ISSN (print or online), ISBN (print or online)

Examples:

Journal "Diabetologia":

ISSN= 0012-186X (print) or 1432-0428 (online)

`http://www.springerlink.com/content/0012-186X`

<http://www.springerlink.com/content/1432-0428/>

Book: "Wiki"

<http://www.springerlink.com/content/978-3-540-25995-4>

There are also downloadable lists on SpringerLink. Downloadable lists are available for A-Z product lists and search result lists. They are accessible on the icon toolbar via the button to the left of the "Find" search box. This is the "Download this List" icon, which allows you to create and save a list for any page on SpringerLink.

Q: As a librarian, where can I find out more information about Springer?

A. Please consult our special librarian page on our corporate website springer.com where you will find special product and service information as well as the current journal pricelist.

Q: What is Springer's policy regarding Inter-Library Loan (ILL)?

A. Authorized users are allowed to output copies of articles for postal or faxed fulfillment of ILL requests for academic, research, or other non-commercial libraries. Digital transmission of articles is not permitted. Authorized users may print and store reasonable numbers of individual articles for educational purposes and off-line review.

Q: Can we use electronic versions of Springer journals for ILL requests?

A. Yes, but only in print format. Electronic journal articles may be printed then sent via post, fax or faxed-based services (e.g. Ariel or Prospero) to fulfill ILL requests from academic, research or other non-commercial libraries.

Q: Who is my contact for online usage reports?

A. For online usage information on subscribed titles please contact your Springer licensing manager. You can find contact details on our librarian page.

Downloading articles

Q: How can I save SpringerLink HTML full-text?

A. Of course, this is normally possible. However, if you do encounter problems trying to download via the right mouse button for HTML documents, this might be due to a problem with the Internet Explorer 6.0 sp1 in connection with some Microsoft operating systems/service packs. Microsoft offers an update for download that applies to Internet Explorer 6 Service Pack 1 (SP1) with the following operating systems:

- Windows XP SP1 / Windows XP / Windows Millennium Edition (Windows Me) / Windows 2000 SP2 / Windows 2000 SP3 / Windows 2000 SP4 / Windows 98 SE / Windows 98 / Windows NT® 4.0 SP6A

The corresponding download site in English language is on

<http://www.microsoft.com/downloads/details.aspx?FamilyID=2F13B107-C509-497C-B5F5-C86154DA4E91&displaylang=en>

The corresponding site in German language has the URL

<http://www.microsoft.com/downloads/details.aspx?displaylang=de&FamilyID=2f13b107-c509-497c-b5f5-c86154da4e91>

