

Unable To Access PET Clinics in ClinicalKey (PHT/A8 (2016)

Nurul Azurah Mohd Roni

Sun 4/24/2016 3:40 PM

To:wthuat@gmail.com <wthuat@gmail.com>;

Hello Wong,

Your complaint regarding unable to access PET Clinics in ClinicalKey has been received.

As a result of the Ringgit depreciation, the rising cost of subscription and tight budget, the library, through the Library Committee meeting on 18 January 2016 chaired by the Deputy Vice-Chancellor for Research, has decided to **discontinue** the subscription to **ClinicalKey** database and **replace** it with **UpToDate** .

This decision was taken after analyzing the results of the ClinicalKey vs UpToDate questionnaire distributed via email at the end of 2015. Results has shown that requests for UpToDate subscription exceed those for ClinicalKey.

Termination of ClinicalKey subscription became effective in January 2016 and access to UpToDate has been activated since mid of April 2016.

Sorry for any inconvenience. Thank you.

'Memastikan Kelestarian Hari Esok'
'Ensuring a Sustainable Tomorrow'

Regards,

Nurul Azurah Mohd Roni

Librarian,

Customer Relation Division,

Perpustakaan Hamdan Tahir, Universiti Sains Malaysia Health Campus,

16150 Kota Bharu, Kelantan

Tel + 60 (9)767 1464 / Fax + 60 (9)767 1460

www.pustaka.kk.usm.my

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From: Universiti Sains Malaysia Libraries <no-reply@wufoo.com>

Sent: Sunday, April 24, 2016 3:25 PM

To: Radia Banu Jan Mohamad; infolib; lbbsb@eng.usm.my; Nurul Azurah Mohd Roni; Nor Azan Ibrahim; Asma Wati Ibrahim; hamzahsendutlibrary@gmail.com

Subject: Universiti Sains Malaysia Libraries eFeedback [#706]

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• Aduan / Complaint

PART 1 : type of feedback *

BAHAGIAN 2 : BUTIRAN MAKLUM BALAS

Wong Teck Huat

PART 2 : Feedback details

Nama / Name ***Tarikh / Date: ***

Sunday, April 24, 2016

Category *

Pelajar / Student

Emel / Email: *wthuat@gmail.com**Telefon / Phone: ***

0198165199

Libraries *

Perpustakaan Hamdan Tahir

Maklum Balas / Feedback: *

Hi. I am unable to assess PET Clinics in Clinical Key recently. Please kindly look into this matter. Thank you.



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