

## Re: Unable to Access Fulltext in Medline Databae (Trial) -PHT/A1 (2016)

Vina Tan Phei Sean

Thu 1/7/2016 1:01 PM

To:Nurul Azurah Mohd Roni <azurah@usm.my>;

Dear Azurah,

Thank you so much for fixing it!! You cannot imagine how happy I am to be able to have full text access to all the relevant journals.

I will share with my students too. Having a powerful and complete search engine is the key to successful research.

One other thing, my students are looking for the Harvard-USM ver3 citation style. It is available in Endnote but they are using Mendeley and Endnote style file is not applicable. We need a .csl type of style file. Anyone in the library has this .csl file of Harvard-USM ver3?

Thank you so much!!

Vina

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**From:** Nurul Azurah Mohd Roni

**Sent:** 07 January 2016 11:55

**To:** Vina Tan Phei Sean

**Subject:** Unable to Access Fulltext in Medline Databae (Trial) -PHT/A1 (2016)

Morning!

Dear Dr.,

Regarding your complaint on unable to access fulltext in Medline database (trial) has been received.

The latest link has been updated in our website:

<http://search.ebscohost.com/login.aspx?authtype=ip,uid&profile=ehost&defaultdb=mdc>

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EBSCOhost Login

search.ebscohost.com

Sign in with your credentials to access the EBSCOhost premium information resources provided by your subscribing institution.

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Thank you for letting us know about the broken link. If you could not find the article needed, please email the details to: rujukanpht@usm.my.

Sorry for any inconvenience caused and thank you once again.

*'Memastikan Kelestarian Hari Esok'*

*'Ensuring a Sustainable Tomorrow'*

Regards,

**Nurul Azurah Mohd Roni**

Librarian

Customer Relation Division

Hamdan Tahir Library

Universiti Sains Malaysia Health Campus

Kota Bharu, Kelantan

**Email** | [azurah@usm.my](mailto:azurah@usm.my)

**Phone** | 09-7671464    **Fax** | 09-7671460

**Website** | [www.kck.usm.my/pustaka](http://www.kck.usm.my/pustaka)

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**From:** Universiti Sains Malaysia Libraries <no-reply@wufoo.com>

**Sent:** Wednesday, January 6, 2016 2:46 PM

**To:** Radia Banu Jan Mohamad; infolib; lbbsb@eng.usm.my; Nurul Azurah Mohd Roni; Mohd Kamal Mohd Napiah; Asma Wati Ibrahim

**Subject:** Universiti Sains Malaysia Libraries eFeedback [#671]

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**BAHAGIAN 1 : KATEGORI MAKLUM BALAS**      • Aduan / Complaint  
• Penghargaan / Appreciation

**PART 1 : type of feedback \***

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**BAHAGIAN 2 : BUTIRAN MAKLUM BALAS**      Vina Tan

**PART 2 : Feedback details**

**Nama / Name \***

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**No Matric / Staff No:**                                  0428/10 atau 50838

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**Tarikh / Date: \***    Wednesday, January 6, 2016

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**Category \***    Kakitangan / Staff

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**Emel / Email: \***    [vina@usm.my](mailto:vina@usm.my)

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**Telefon / Phone: \***    097677538

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**Libraries \***

Perpustakaan Hamdan Tahir

**Maklum Balas / Feedback: \***

It's great to finally have Medline complete database with 2,500 fulltexted medical journals. However, we cannot get into the website when we have the database on trial. This is the website I go, <http://web.b.ebscohost.com/Legacy/Views/static/html/Error.htm?aspxerrorpath=/ehost/search/basic>

Hope someone can look into this. I called the library two days ago but the person in charge was not around at the health campus library and I left a message. It's still the same today.

Thank you.

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